



1.What is an app?

'App' is short for applications. It is like a short cut to a programme.

2.What can I use apps for?

Shopping

News

Films

Sport

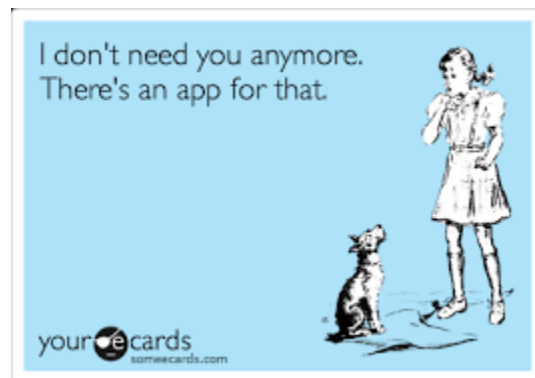
Games

Travel

Music

Health

There is an app for everything!



Do you have any apps already on your device?

3. Where do I find these apps?

Play store – for Android devices



App store - for iPhones



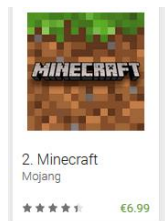
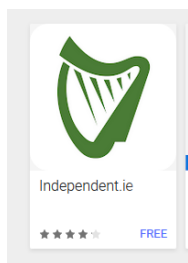
Store – for Windows



Can you find where this is on your device?

4. How much will these apps cost me?

Some apps are free and some cost you money.



You will always be able to see if there is a cost to

downloading a game.

Some free apps have **“in-app purchases”**.

If you have a payment method linked to your app store – be careful giving kids’ access to games with in-app purchases on your device! Have a read about the Dobson family and the bill their child racked up!



5. How do I pay for an app that costs money?

- First you will be advised that there is a charge.
- Then you will be asked to confirm your details and to enter a payment method.
- This could be a debit card, credit card, prepay money card or a paypal account.
- Once you have set up or linked a card to your account you won't be asked for the card details again but will be asked to verify each time you make a payment. It is a good idea to set a password or pin at this stage to stop purchases being made without your consent.

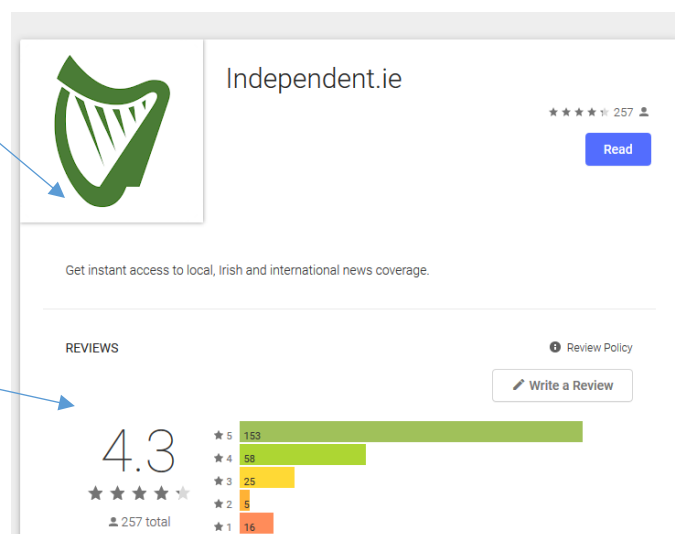


6. There are millions of apps – how do I know what is the best one?

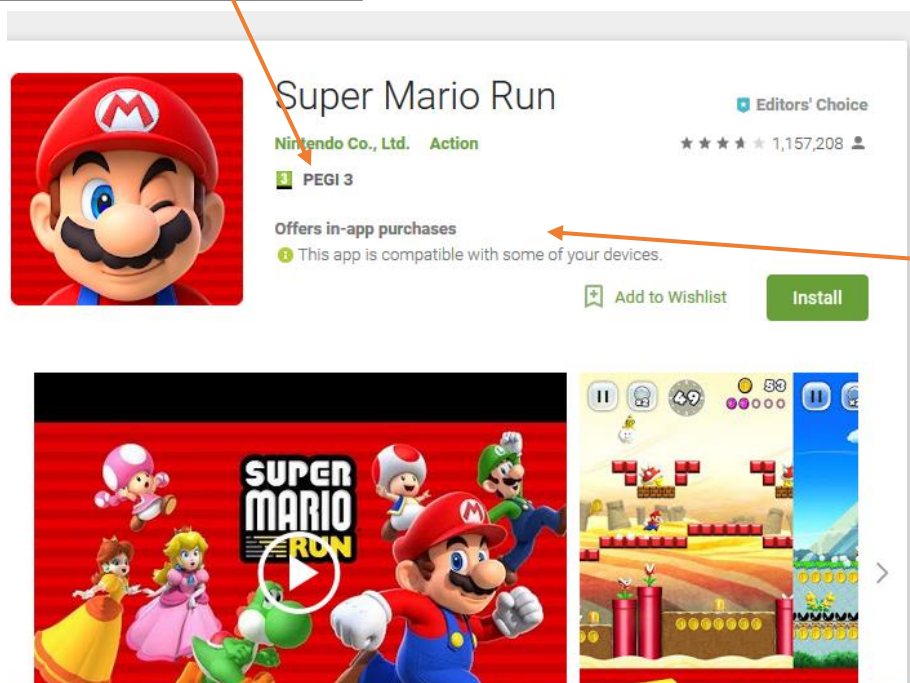
Before you download an app look at the information you are given in the store.

Is it a known a trusted brand?

Does it have many and mostly good or bad reviews?



Does it have a PEGI rating?



Are there in-app purchases?

Can you preview the app?

Have a look on your device for an app to go with each heading on page 1.